

# **SWIM WITH SARAH**

## **TERMS AND CONDITIONS**

Payment must be received prior to commencement of course.

Payment is non-refundable

Missed lessons are non-refundable and can be only be arranged if there is an available slot.

Swimmers cannot continue into a new course if payment has not been received as there is a waiting list .

MINT CONDITION towels are only for members of the Leisure suite and not to be used by Swim with Sarah clients.

Re-enrollment invoices are sent two weeks before the end of each course.

Children's term-time courses run parallel to school terms.

All swimmers to arrive at pool no earlier than 5 minutes prior to their lesson. All swimmers to leave the changing rooms within 10 minutes of the lesson ending.

Where possible only the parents/guardians of the swimmer are to accompany the swimmer into the changing room.

Once parents/guardians have changed the swimmers please go to the viewing window.

Please DO NOT BLOCK the entrance to the swimming area.

All swimmers/ parents/guardians are to keep noise levels to a minimum both in the pool and in the changing rooms.

Parents/guardians are not permitted poolside

Swimmers who are 6 years and over must change in the correct changing rooms for their gender.

No shoes to be worn in the pool area

Please ensure that children shower and use the toilet before and after a lesson.

Please ensure that the toilet area is clean and has been flushed after use.